

Webmail: I don't see my personal address book

Webmail Classic

This is likely the result of a setting in your Address Book. The default directory search can be set to the AKO directory rather than your own personal address book; changing this default will likely correct your issue. You can change your default directory search in two places.

In the address book itself there is a dropdown box in the upper right that you can change on the fly. For a more permanent fix follow the steps below.

- **1)** Log into webmail.
- **2)** Click Options on the menu bar.
- **3)** Click Address Book.
- **4)** Change the option from AKO Directory to Personal Address Book.
- **5)** Save.

If you are experiencing this issue on Webmail 2.0 or continue to experience this issue after following the above steps please call the helpdesk.

For more information about AKO/DKO mail's personal address book check [ADDRESS BOOK ISSUES](#).