

Software Required for OWA and SSL VPN

To access OWA; In addition to installing Smart Card Reader drivers, you may also be required to install the following software:

- DoD Install Root 3.13A certificates
- ActivClient 6.v

To access the SSL VPN; you must ensure that the following required software is installed on your computer:

- Internet Explorer (Version 7 or 8)
- Java (Version 6)
- DoD InstallRoot 3.13A certificates
- ActivClient 6.x

WARNING

If you have a PIV II compliant CAC (back shows: "Gemalto TOP DL GX4

144" or "Oberthur ID One 128 v5.5 Dual" at the top above the magnetic strip) and you are running **Windows 7**, you may be able to use your CAC without installing ActivClient. More information is at our <http://enterprise-email.org/activclient/> download page. If you have **Windows XP (64-bit)** be aware that the 64-bit ActivClient 6.2 version doesn't seem to work. You will need the 64-bit ActivClient 6.1

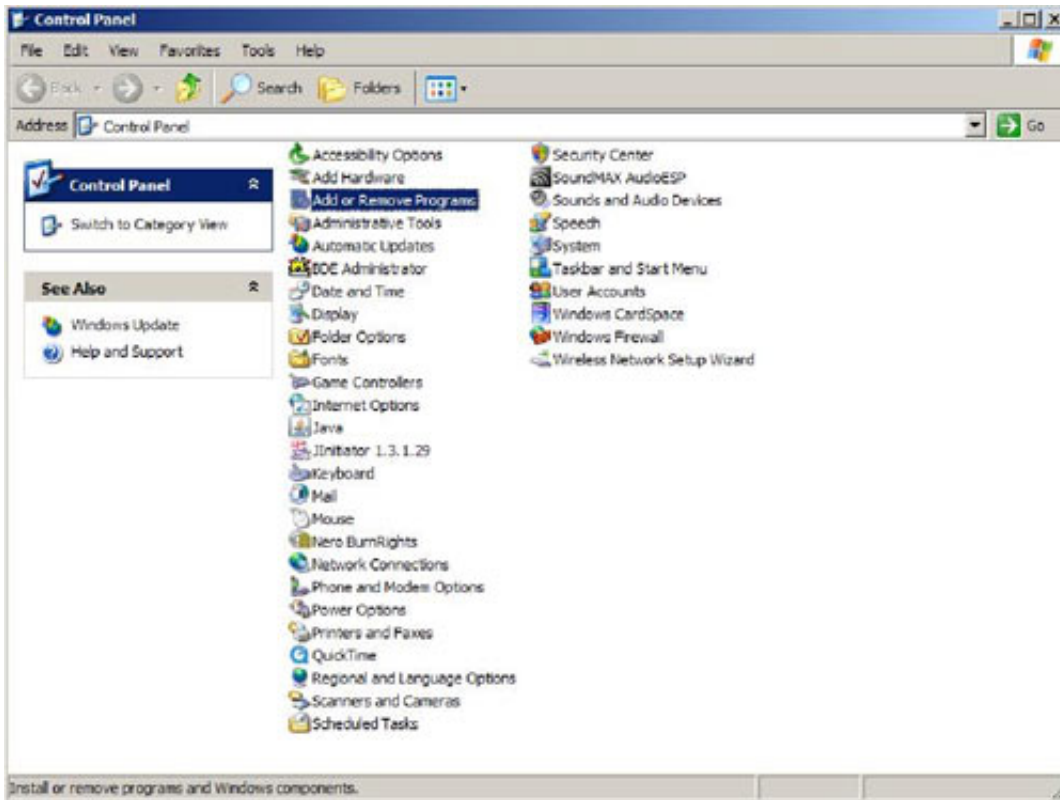
Windows XP

- Open the Control Panel by clicking the Start button then clicking Settings and selecting Control Panel.
- Select '*Add or Remove Programs*' to view the list of programs installed on your system. (Figures 4-1 and 4-2)
- Ensure that '*Show Updates*' (Top Right) is checked.

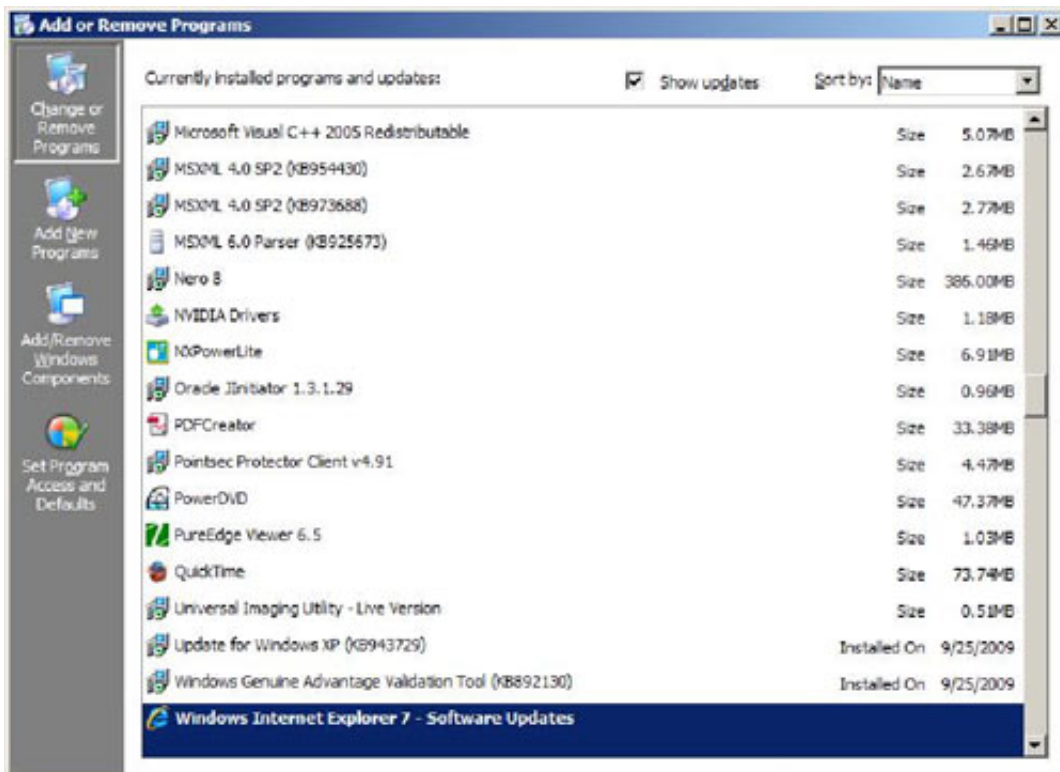
Windows Vista and Windows 7

- Open the Control Panel by clicking the Start button then clicking Settings and selecting Control Panel.
- Select '*Programs*' to view the list of programs installed on your system.
- Select '*Uninstall a program*' to view the list of programs installed on your system.

If you don't have the required software, Sections 4.2 through 4.5 provide an explanation of how to obtain and install applications you may need.



Control Panel: Add or Remove Programs - Windows XP



Installed Programs - Windows XP

Enterprise Email

Army Email Login Information
<http://enterprise-email.org>

Install Internet Explorer (Version 7 or 8)

You should use Internet Explorer (version 7 or 8) as the pages are designed to work best with that browser. Firefox, Chrome, Opera, Safari and others might work but may have issues properly rendering certain sites - or may not work at all.

IE 8 can be downloaded for free at <http://www.microsoft.com/windows/internet-explorer/default.aspx>

Install Java 6

Java6 can be downloaded for free at <http://www.java.com/en/download>.

Install DoD InstallRoot 3.13A

Login to AKO

- In order for the below links to work properly, you must be logged into your AKO account. Otherwise they will take you to the main AKO website page.
- Open a new tab on your browser then cut and paste the following link into the address bar on the new tab of your browser: <https://www.us.army.mil/suite/doc/21291629>
- A '*File Download*' window will pop up, click '*Run*' to start the installation



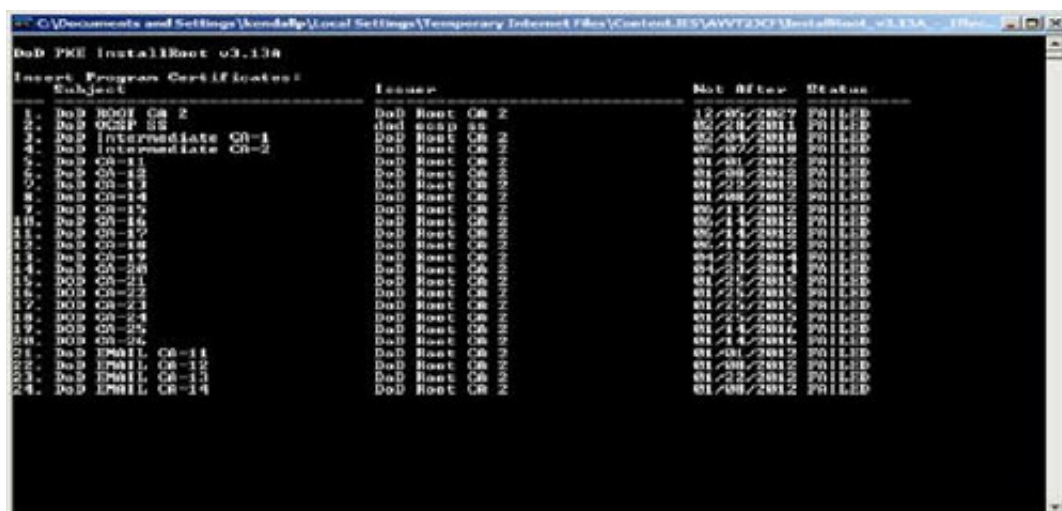
File Download Window

A '*Security Warning*' will pop up, click '*Run*' to confirm authorization to install software



Security Warning

A black screen will flash briefly, this is simply installing the root certificates, and then it will close on its own.



DoD Root Certificates Installation Screen